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HMP/YOI NORWICH
Because People Matter

Your Reference:

Our Reference:

Date: 17th September 2008

Dear Sir,

Upon receiving notification from The Open Government Unit on 27th August that your personal details had been inappropriately disclosed, I immediately undertook to identify the source and how this had occurred.

I regret I have been unable to establish the exact circumstances, or how this has happened. I can however, assure you that steps have been taken to ensure those involved in the process are aware and have had their responsibilities re-confirmed to them, in order to ensure this does not happen again.

I can only apologize, on behalf of the Governor, for this occurrence and assure you that the matter has received urgent and rigorous attention.

Yours Sincerely,

Jayne Frost
Head of Security & Operations